## Industry Notice 11/09/2010: Building Power Outage

Due to routine maintenance on the normal and emergency power systems in the facility supporting DDTC, our systems will not be available starting Saturday, November 13, 2010 4:00 am EST through 6:00 pm EST on Sunday, November 14, 2010. All DDTC systems including DTrade, EFS, ELLIE and MARY will not be available. The pmddtc.state.gov website will also be offline.

## **FURTHER INFORMATION**

For Technical Issues:

## **DTrade Help Desk**

Hours: 9am-5pm Eastern U.S. time

**Phone:** (202) 663-2838

E-mail: dtradehelpdesk@state.gov

For Defense Trade inquiries related to process and status:

## **Response Team**

Hours: 9am-5pm Eastern U.S. time

**Phone:** (202) 663-1282

E-mail: DDTCResponseTeam@state.gov